



Privacy statement

Bytesnet's GDPR

Public

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Privacy statement

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www.bytesnet.nl

Info@bytesnet.nl

1. PERSONAL DATA WE PROCESS

Privacy

- i. Bytesnet takes your privacy seriously. We process personal data when you use our website, our services or because you provide this data to us yourself.
- ii. We process the data you have provided in an extremely careful manner. This privacy statement gives you a clear overview of what personal data we process, how we handle this personal data and why we collect it.
- iii. In the sense of the General Data Protection Regulation, Bytesnet is a so-called Responsible Party in this matter.

2. AN OVERVIEW OF THE PERSONAL DATA WE PROCESS

From you as a website visitor

- i. Name
- ii. Email
- iii. Phone number(s)
- iv. Other information you provide upon contact
- v. Location information
- vi. Data about your activities on our website
- vii. IP address
- viii. Internet browser and device type.

3. SPECIAL AND/OR SENSITIVE PERSONAL DATA WE PROCESS

A. Minor

Our website and services do not intend to collect data about website visitors who are under 16 years of age, with the exception of written consent from parents or guardians. Bytesnet cannot verify whether a visitor is over 16 years of age, so we encourage parents to be involved in their children's online activities. This way, together we can prevent the collection of data about children without parental consent.

B. Contact us if you suspect wrongdoing

If you believe that we have collected personal information about a minor without the aforementioned consent, please contact us at info@bytesnet.nl. We will then delete this information immediately.

4. WHY AND HOW LONG WE NEED DATA

A. Bytesnet processes your personal data, for the following purposes:

- i. To be able to email you as necessary to carry out our services;
- ii. To give you the opportunity to make an appointment online;
- iii. To send you information if requested in response to the contact forms;
- iv. To analyze your behavior on the website in order to improve our website and tailor it to your preferences.

B. How long we keep data

Bytesnet will not keep your personal data longer than strictly necessary to fulfill the purposes for which your data is collected. If you would like information about our retention periods in your specific case please contact us at: info@bytesnet.nl.

5. PROCESSING BY THIRD PARTIES

Apart from any cookies used by us, as set out in our cookie statement, the data we process about you on this website is not processed by third parties.

6. MAPPING YOUR WEBSITE VISIT

A. Cookies

- i. Bytesnet makes use of cookies. There are several different types:
- ii. Functional cookies: These are cookies with a purely technical functionality. These ensure that the website works properly; for example, your preference settings can be remembered. They also allow us to optimize our website and our services through the website.
- iii. Third-party analytical cookies: These cookies can track your browsing behavior. These cookies are there because we use Google Analytics.
- iv. Tracking cookies: These cookies are set by a third party. By reading the cookies, the advertiser recognizes you when you visit a site in which it is also involved. If you continue browsing, personalized ads may be displayed. These cookies can also track your browsing habits, allowing a very specific profile to be built by these parties. This profile may be so detailed as to constitute personal data.

B. What if you do not like cookies

Your cookie settings are set by you when you first visit our website. All non-functional cookies can be refused by category. Placement of cookies, other than functional or anonymous analytical cookies, only takes place after an active action by you as a visitor. You can change your settings at any time via our website.

7. VIEWING, MODIFYING OR DELETING DATA

Your rights

You have the right to:

- i. view your personal data;
- ii. request the correction of data;
- iii. request less data to be processed by us;
- iv. request deletion of your data;
- v. have your data transferred to someone else;
- vi. file a complaint as further described in Article 8.

If you have any questions or comments about Bytesnet's data processing, please send a request to info@bytesnet.nl.

Bytesnet wants to be sure that the request for inspection has been made by you. Therefore, we kindly ask you to send a copy of your ID along with your request for inspection, correction or deletion. To protect your privacy, Bytesnet requests you to blacken your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and Citizen Service Number (BSN) in this copy.

Bytesnet will respond to your request as soon as possible, but in any case within four weeks.

8. COMPLAINTS

A. Internal handling

If you have complaints about the way (personal) data has been processed, Bytesnet will gladly help you to solve these by mutual agreement. Please direct your complaint to info@bytesnet.nl.

B. Personal Data Authority

Based on the General Data Protection Regulation you have the right to lodge a complaint with the Personal Data Authority about our processing of your personal data. You can contact the Personal Data Authority for this purpose. More information about your right to complain can be found at:

<https://autoriteitpersoonsgegevens.nl/nl/zelf-doen/privacyrechten/klacht-over-use-personal-data>

9. SECURITY OF COMMUNICATIONS BY SSL ENCRYPTION.

A. SSL

In order to protect you as a website visitor, Bytesnet uses secure encryption technologies. With SSL (Secure Socket Layer) your personal data are encrypted and used on our site (thus not visible for third parties). This way you can be sure that your data will only be visible to you and our server.

B. How do you recognize security?

In all areas of our site where your data is used, such as when filling out the contact form, we use SSL encryption. You can check and recognize this yourself. When you are in an encrypted area of our site, you will see a lock symbol appear in the lower right or upper left corner of your browser. In addition, the URL changes from http:// to https:// which

10. SECURITY AND VERSION

A. We really take it seriously

Bytesnet takes the protection of your data very seriously and therefore takes appropriate measures to prevent abuse, loss, unauthorized access, unwanted disclosure and unauthorized modification. If you feel that your data is still not properly secured or there are indications of misuse, please contact us immediately at info@bytesnet.nl.

B. Version

The current version is 20240620

11. QUESTIONS

Contact person

Bytesnet has appointed the Security Officer (Manager Operations) as the responsible person regarding the AVG. If you have any comments regarding this privacy statement or have general questions regarding the AVG, please contact us at info@bytesnet.nl.

bytesnet.nl